

Testing Your Alarm

We ask that you try to test your alarm only between the following hours:

10AM - 2:30PM and 7:30PM-5:00AM

**First: Call Alarm Central at
1-800-982-2010**

1. Call Alarm Central and explain to the dispatcher that you wish to test your alarm. Give the dispatcher your name, account number, pass code and the length of time you wish your account on test. No signals will be dispatched during this time.
2. You will be given authorization to proceed testing as soon as the dispatcher has verified your pass code.
3. Hang up and proceed to test your alarm. Allow at least one full minute before you turn off your alarm.
4. Wait at least another full minute before you call Alarm Central back to find out the results and to request that your alarm be put back in service. Remember your alarm will be out of service until the end of the test period.
5. If your alarm system did not work properly call your alarm dealer at once for service.

If you accidentally trip your alarm

1. Shut off your alarm
2. Call Alarm Central and give them your name, account number, pass code and explain that you accidentally set off your alarm.
3. If you give the dispatcher the wrong pass code your alarm will be dispatched at once. Your pass code is our only means to identify authorized users.

WHY

we have chosen



to be your

SECURITY CONNECTION!

RELIABILITY

ACI's average dispatch time for an alarm signal is under 1 minute. Most are dispatched in as little as 10 seconds. All signals are dispatched by zone to give authorities the exact nature and location of your emergency.

ACI has full redundancy in equipment, including backup emergency power.

ACI uses Security Industry Certified Instructors to train dispatchers on duty 24 hours a day 365 days a year.

ACI has advanced hi-tech equipment to determine exactly the nature of your emergency and location.

ACI notifies both the emergency response agency and the designated prearranged emergency contacts.

ACI's only business is to monitor and dispatch alarm signals. We are not an answering service or alarm installing company.

ACI is fully insured, including professional liability insurance.

ACI is housed in a modern facility specifically engineered for a central station operation.

STABILITY

ACI was established in 1978 and continues to offer the most advanced monitoring services in the alarm industry today.

ACI is the Largest Independent Central Station in New England and the fifth largest in the United States.

ACI is one of the Oldest Independent Central Stations in the United States.

ACI covers the entire continental United States.

ACI's owners and managers have over 100 years collectively in the alarm industry.

FLEXIBILITY

ACI uses the most advanced computer equipment to offer custom monitoring for each subscriber.

ACI provides AlarmNet, long-range radio reporting, in most major cities of the United States and SmartLink long-range radio reporting in select New England areas. Now you do not have to rely on your telephone line alone. Long-range radio sends us the signal over the airwaves even if your phone line is cut.

ACI follows your instructions where special needs are involved.

ACI provides individual personal pass cards with the alpha or numeric pass codes you select.



ACCOUNTABILITY

ACI provides complete computerized history records for seven years and voice recordings for 30 days.

ACI is listed by Underwriters Laboratories, Inc. #S5102 for central station protective signaling.

INDEPENDENT

ACI uses its resources exclusively for monitoring of your alarms.

ACI's only business is monitoring. Other services such as installing or servicing alarms does not detract us.

PEACE OF MIND

ACI is there to watch over your property 24 hours each day.